



Transforming  
Lives

# Eastern Washington Fire Recovery Resources

Updated on August 21, 2023 3:30pm



**DSHS is here to support** you and your loved ones by providing resources that may be available to you.

- Please also consider the following resources:
  - **Disaster Distress Helpline:** Call or text **1-800-985-5990**
- **Suicide & Crisis Lifeline:** Text **988**

# How do I find shelter?

The American Red Cross offers **free disaster assistance** to anyone who needed to leave their homes.

- Spokane County's **open shelters\*** include:
  - **Spokane Falls Community College**  
3410 W Whistalks Way, Spokane
  - **Riverside High School**  
4120 E Deer Park Milan Road, Chattaroy
  - **The Church of Jesus Christ of Latter-day Saints**  
1620 E 29<sup>th</sup> Ave, Spokane

*\*These shelter locations may change at any time please review the next two pages on how to find open shelters.*



Find additional Red Cross shelters at the [Find Open Shelters page](#).

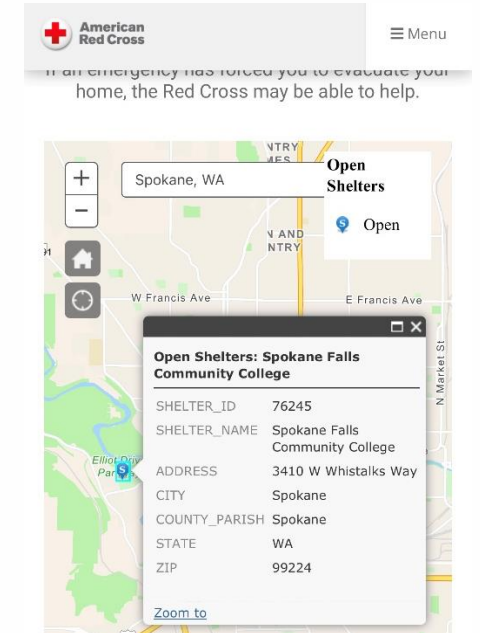
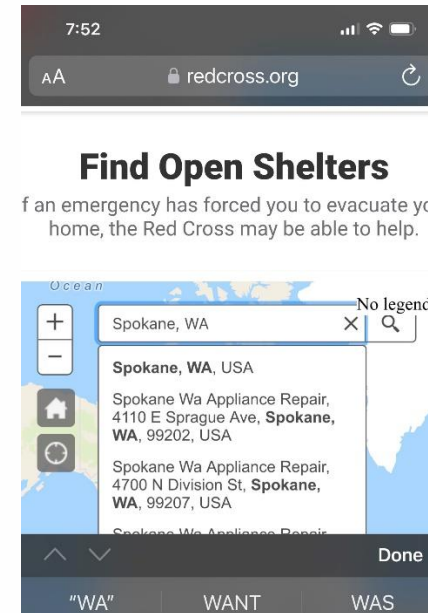
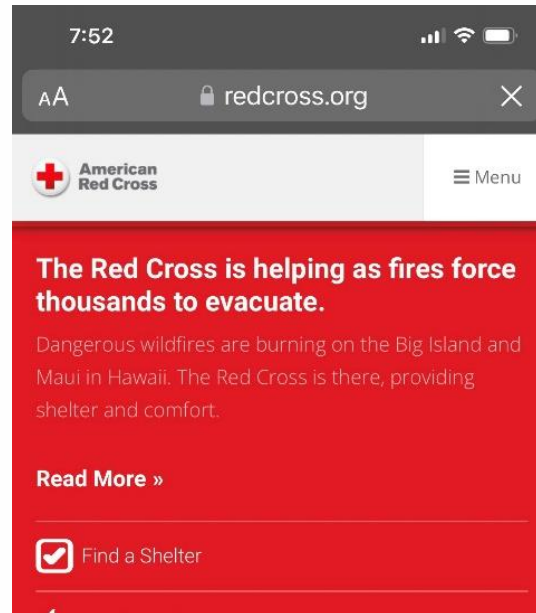
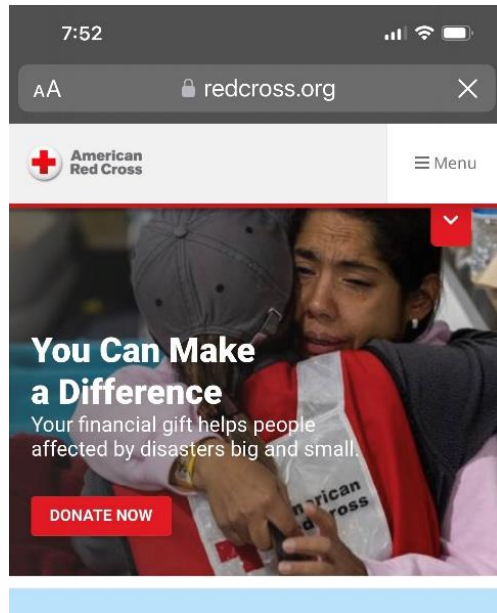
# Red Cross Find a Shelter Instructions

1. Use your mobile device to visit the [Find Open Shelters page](#). Click on the white arrow in the red box at the top of your phone screen

2. Click on **Find a Shelter**.

3. Type in the location you are trying to find shelter for.

4. Look for Blue Pins with a white S on the map. Click on the pins to find the detailed shelter information.



# Search resources in Washington with 2-1-1

2-1-1: You will reach a highly-trained information and referral specialist who will assess your needs and provide a list of referrals to available resources in your community. Washington 211 has a database of over 27,000 resources to help you find the right services.

Referrals are usually given over the phone or can be emailed or text to you. In crisis situations a warm transfer can be made directly to crisis specialists or 9-1-1. **This includes categories such as free meals, shelter/housing, clothing, hygiene items, financial assistance, transportation, etc.**

2-1-1 is a partner in the state's emergency management plan as well as many local and regional plans. 211 is a central point of contact for emergency responders to share up-to-date information on shelter locations, evacuation, routes, road closures and public health advisories.

## 3 Ways to contact:

1. Call 2-1-1 by phone
  - i. TTY for the deaf and hard of hearing and interpreter services are also available in 140+ languages.
2. Text 211WAOD to 898211
3. Visit [Washington 2-1-1 \(wa211.org\)](http://wa211.org)
  - i. Find Services by Category: [Washington 2-1-1 \(wa211.org\)](http://wa211.org)

[Helpful Tips on how to use the 2-1-1 Search Feature \(https://wa211.org/helpful-tips-for-successful-searching/\)](https://wa211.org/helpful-tips-for-successful-searching/)



**2-1-1**  
Get Connected. Get Help.™  
Conéctese. Consiga ayuda.

**on demand has arrived!**  
Find community resources and get connected today.

**¡Ya llegó respuesta rápida!**  
Encuentre recursos comunitarios y conéctese hoy.

**Simply text 211WAOD to 898211**

Standard msg & data rates may apply. Text STOP to opt-out. For end user privacy and terms and conditions of texting with 898211, go to: <http://www.preventpaystext.com/policies/>

Powered by PreventionPays Text.

**Simplemente envíe 211WAOD por texto al 898211**

Es posible que se apliquen tarifas estándar de mensajes y datos. Envíe el mensaje de texto STOP para optar por no participar. Para ver la privacidad del usuario y los términos y condiciones de los mensajes de texto con 898211, visite: <http://www.preventpaystext.com/policies/>

Provisto por PreventionPays Text.

# Facilities Ready to Help

## YMCA of the Inland Northwest

*Providing free showers and a safe place. Day pass fees waived.*

- 1126 N Monroe St, Spokane, Phone: 509-777-9622
- 930 N Monroe St, Spokane, Phone: 509-777-9622
- 10727 N Newport Hwy, Spokane, Phone: 509-777-9622

## The Wellness Center

*Providing free showers and a safe place.*

- **North Park:** 8121 N Division St, Spokane  
Phone: 509-467-5124
- **Central Park:** 5900 E 4<sup>th</sup> Ave, Spokane  
Phone: 509-535-3554
- E-Mail: [info@wellnessco.com](mailto:info@wellnessco.com)

## Military & Family Readiness Center

*Available to those with base access at Fairchild Air Force Base. Safe place and supplies available.*

- 4 W Castle St, Fairchild AFB, WA 99011,  
Phone: 509-247-2246





# Additional resources

## Washington Connection

*Provides information regarding emergency shelters & resources.*

- <https://www.washingtonconnection.org/home/exploreeoptions.go>
- <https://www.washingtonconnection.org/home/publicaccessdirectory.go>
  - The WaCon Public Access Directory will include more local registered partners down to the city

## The Boys & Girls Club of Spokane County

*Offering a free summer camp for families affected by the fires. August 21<sup>st</sup> to September 1<sup>st</sup>*

- 13120 N Pittsburg St, Spokane,
- Call 509-530-9015 for more information and to sign up

## Catholic Charities Spokane

*All residents of communities throughout Eastern Washington can access assistance with basic needs, from groceries and gas to utilities and rent through a network of parish and community partners.*

- Emergency Assistance (509) 456-2253  
12 E. 5th Avenue, Spokane WA 99202

## Salvation Army Spokane

*Providing resources to families affected by the fires.*

- Phone: 509-325-6810 or email [salvationarmyspokane@gmail.com](mailto:salvationarmyspokane@gmail.com)

## Giving Back Spokane

*Community Facebook group where residents of Spokane are teaming together to gather specific needs for those in need.*

[Giving Back Spokane | Facebook](#)



# Where can I find clothing and other personal care items?

- **The Salvation Army Spokane** can help with material items. Please contact **509-325-6810** or [salvationarmyspokane@gmail.com](mailto:salvationarmyspokane@gmail.com) for assistance.
- **Medical Lake City Hall** receives and distributes daily donations from various organizations. The City Hall is located at 124 S Lefevre Street.
- **Bohemian Spokane** accepts donations and works with the Red Cross to distribute clothing, baby items, food and housewares. Please contact them through [their Facebook page](#) to request assistance.
- **Cheney Nazarene Church** can help with clothing. Please contact 509-747-8480, located at 338 Betz Rd
- **Goodwill** please contact 509-838-4246 or <https://discovergoodwill.org/>
- If there is a need for replacement of Durable Medical Equipment (DME) there is a local partner who can support that replacement at no cost to the client. Contact Kc Help at [info@KCHelp.org](mailto:info@KCHelp.org) or 509-212-0900





# Additional resources

- If you are represented by the **Washington Federation of State Employees**, you can **apply online at wfse.org** for assistance from the Foundation for Working Families disaster relief fund.
- The Red Cross Resource Directory is a search engine for free or reduced cost recovery services, where you can find and connect to programs serving your area. To search for assistance with your disaster recovery needs, enter your zip code. <https://resources.redcross.org/>
- Text **Jess Hatch** at **808-895-4840** to schedule **haircuts**. Jess will provide **complimentary back to school haircuts** for all school age children from August 28<sup>th</sup> to September 3<sup>rd</sup>.



# What about my pets?

The **Spokane County Regional Animal Protection Service (SCRAPS)** can assist with animal rescue service.

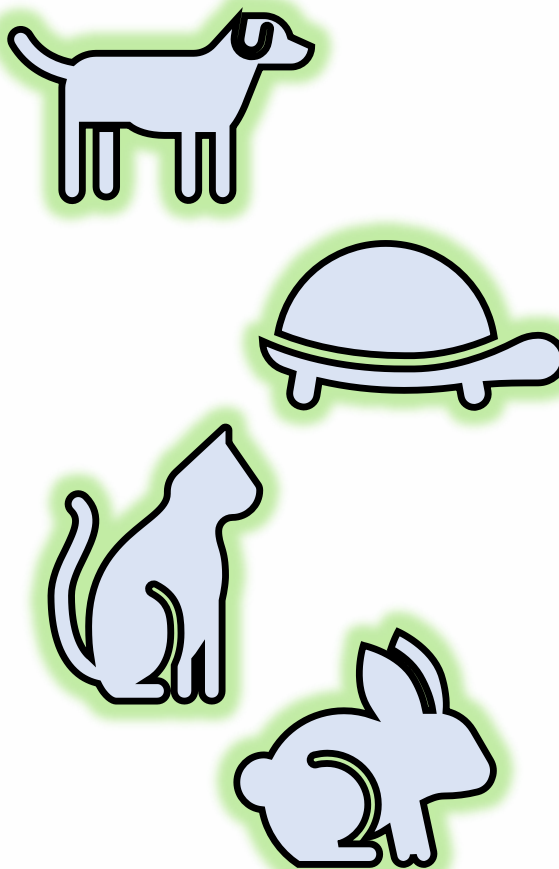
- Phone: **509-477-2532**
- E-Mail: [scraps@spokanecounty.org](mailto:scraps@spokanecounty.org)
- <https://www.spokanecounty.org/5417/FAQs>

The **Spokane County Fair & Expo Center** is open to large animals and livestock.

- Phone: **509-477-1766**
- E-Mail: [rbuchanan@spokanecounty.org](mailto:rbuchanan@spokanecounty.org)

The **Humane Evacuation Animal Rescue Team** can assist with evacuation efforts.

- E-Mail: [spokaneheart@gmail.com](mailto:spokaneheart@gmail.com)
- <https://www.heartofspokane.org/>



Large Animals can be taken to the **Spokane Fairgrounds** 404 N. Havana, Spokane Valley or to the **Newport Rodeo Grounds**.

If you found or have missing livestock call **Bryant Calvin**, local WSDA Livestock Investigator at 509-607-0687

The **Washington State Animal Response Team** can assist with animals in emergencies.

- Phone: **425-681-5498**
- E-Mail: [info@wasart.org](mailto:info@wasart.org)
- <https://www.wasart.org/>

**If you have lost a pet:**

- Spokane Humane Society: **509-467-5235**
- [Spokane Area Lost and Found Pets Facebook Group](#)



# Insurance Assistance

- Contact your insurance company to report the **how, when and where** of the damage.
  - Prepare a **list of damaged or lost items** and provide receipts if possible. You may want to take pictures or video of the damage for **additional claim documentation**. **Do not throw anything away** without discussing it with your claim adjuster.
  - **Keep receipts** for expenses including lodging, repairs or other supplies.
- Besides insurance, there are many questions related to taxes, expenses and determining just how you will recover from a personal financial point of view. For helpful advice, please see Disaster Recovery: A Guide to Financial Issues (A5076), which is available from your local Red Cross chapter.
- The Washington State Office of the Insurance Commissioner's offers assistance on insurance claims regarding natural disasters. They answer questions about the claims process. They can also help answer questions about what to expect after you file a claim, and how to file a complaint against an insurer. Visit <https://www.insurance.wa.gov/natural-disasters> or call 800-562-6900.



# How do I replace my personal documents?

- **Driver's License or Identification Card:** Contact your local **Department of Licensing (DOL) office** or other issuing authority.
- **Military Documents:** Contact the Department of Veteran Affairs at **1-800-827-1000** or TDD/TTY **1-800-829-4833**.
- **Passport:** Visit the U.S. Department of State's [How to Apply page](#).
- **Birth, Death, Marriage or Other Certificates:** Contact the Department of Health (DOH) at [ContactCHS@doh.wa.gov](mailto:ContactCHS@doh.wa.gov) or **360-236-4300**.
- **Credit or Debit Cards:** Contact your banking or credit institution.
- **Citizenship Papers:** Contact the Bureau of Citizenship and Immigration Services at **1-800-375-5283**.



**HR may have copies of documents you provided during your onboarding process.**

*This may include copies of your Social Security Card, Birth Certificate, Passport, etc.*

Please contact **Kaydee Jaeger** by phone at **360-338-2336** or by e-mail at [Kaydee.Jaeger@dshs.wa.gov](mailto:Kaydee.Jaeger@dshs.wa.gov) if you have an immediate need for a copy.



# Watch out for scams

Fraudsters often take advantage of the chaos after a disaster, we urge you to [verify licenses and check references](#) before making agreements on selling your land, rebuilding your home, etc.

<https://suspectfraud.wa.gov/>



# Suggestions for Caring for Yourself and Loved Ones

- **Acknowledge your thoughts and emotions.** It is common to experience a wide range of emotions following a disaster. Avoid self-talk about what you “should” be feeling.
- **Reach out to family, friends, and community.** Talk with trusted people in your life about how you are doing. Seek support from your community and faith-based resources, if applicable.
- **Set boundaries around when and how often you consume media.** Constant access to news and social media means that we can easily become overloaded by bad news. You might make a conscious choice not to watch the news right before bedtime. You might decide to leave your phone charging in another room, so you don’t check social media during a meal, at work, or from bed. You may want to set a timer and limit access to newsfeeds to limited blocks of time.
- **Identify things within your scope of influence.** It is easy to feel helpless in overwhelming situations, so it can be useful to focus on what you can do. How can you most directly and positively make an impact? This could include actions like donating to a credible relief organization, checking in on someone you feel concerned about or volunteering with a relevant cause or group.
- **Take care of your physical health.** Remember to move yet be conscious of the air quality that surrounds you. It’s not just that exercise can help us feel physically better. Trauma tends to “get stuck” in our bodies and choosing to move can help shift hard feelings. Try any movement that works for your body. Eat healthy foods and get adequate sleep and rest when you can.
- **Be gentle with yourself.** Know that you are not alone in experiencing strong reactions to these events. Don’t despair if you are having a hard time concentrating at work or keeping your cool with your partner or kids. What’s one thing you can do to be kind to yourself today?
- **Seek out and use supportive resources.** Ask for support and help from the people, places and programs that are helpful to you.

# Additional Resources

## Spokane County

- <https://spokanecounty.org/>
- <https://www.spokanetransit.com/>
- [Spokane County Emergency Management Facebook Page](#)

## Northwest Coordination Center

- <https://gacc.nifc.gov/nwcc/>

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